



1.) Go to <http://www.hmaservice.com>

2.) If you have an account, enter your user name and password, not your LSID & Password. Click "SIGN IN" button.

Welcome

Enter your user id :

Verify your password :

[Forgot your password?](#)

Register for an account :

This site contains service information exclusively applicable for Hyundai vehicles sold in the **United States**. After signing up you will have access to:

- Shop Manuals
- Electrical Troubleshooting Manuals
- Technical Service Bulletins

-
-
-

If you do not have an account click "SIGN UP" button. Then go to Set Up 1

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Step 1



User Information

Welcome!
John Smith
LogOut

Shop

ETM

DTC

Bluetooth Compatibility

Quick Site

Hyundai Careers

HyundaiUSA

Service Information | Technical Training | Diagnostic Tools | Tools & Equipment | My Page

Hyundai Motor America
Service Information



News

- 12/19/2008 NEW Wire Harness Repair Kit in "Tools"
- 10/20/2008 New Content - All 2009 Model Service Information
- 10/16/2008 New Content - Owner's Manuals now available!
- 8/6/2008 New Content - 2009 Genesis Service Manuals
- 1/24/2008 New Content: SST News Updates

More >

GDS Support

GDS Notice

GDS Tips

Smart Key

TSB

- 1/24/2011 [BH13] 11-BE-003 (UPDATE) STEERING WHEEL POWER TILT & TELESCOPE. **NEW!**
- 1/18/2011 [VI13] 11-GI-002 LDWS SYSTEM CHECK DURING PDI
- 1/18/2011 [CM13] 11-BE-002 TURN SIGNAL NOT CANCELING
- 1/18/2011 [CM13] 11-BE-001 REAR SEAT CUSHION ALIGNMENT PROCEDURE
- 1/18/2011 [BH13] 11-BD-002 PILLAR DUCT GROMMET PART REVISION INFORMATION

More >

1.) Select "Key Search"



Step 2

This website wants to run the following add-on: 'ietag.dll' from 'Microsoft Corporation'. If you trust the website and the add-on and want to allow it to run, click here...

HYUNDAI HMASERVICE.COM PRIVACY POLICY AND USAGE AGREEMENT

Last Updated 03/14/2007

This Website Privacy Policy ("Policy") explains the steps that Hyundai Motor America ("Hyundai" or "HMA") takes to protect the privacy of our website users and any information you may provide to us or that we collect from you at our website. We strive to protect your online privacy, while also providing an enjoyable website experience that provides information that is relevant and useful to you.

This Policy describes the kinds of information we may gather when you visit our website, how we may use that information, and the circumstances under which we may disclose such information to third parties. This Policy will also provide important information about the security of information collected on our site, and provide other disclosures pertaining to the content of the website, changes in this Policy, and copyright/trademark information.

1. Usage Agreement

By using this website, you agree that information contained herein shall be used solely by independent vehicle repair centers and/or Hyundai customers for the purpose of repair and service of Hyundai vehicles. You understand that information provided on this website is related only to Hyundai vehicles distributed in the United States. You agree not to disseminate, publish, or share any information contained in this website with anyone or entity without express written consent of Hyundai Motor America.

2 A. Collection of Personal Information (Purposes)

Within this website, Hyundai may seek certain personal information provided by the visitor for the purpose of sending product brochures or promotional materials or in reference to questions or comments submitted to HMAService.com. Information such as name, mailing address, telephone number, e-mail address, type of request, and any additional information you provide, is collected by Hyundai and is used to meet your request. The information you provide is used by Hyundai to improve the services we provide to you. Your information is never given or sold to any third parties. Hyundai does not sell or rent user personal information to any third parties.

2 B. Disclosure of Personal Information (Requested Services)

In the event that you sign up for certain services and offers on the HMAService.com website, we will share names, or other contact information, as we deem appropriate for your requests, for any affiliate, dealer, or third party to provide these services. In the case of questions or comments submitted to HMAService.com, any submitted and/or collected information may be used to research, respond and/or reply to your submission.

2 C. Disclosure of Personal Information (Operational Procedures)

Hyundai or HMAService.com may disclose any personal or other website user information you may submit to any person performing audit, legal, operational or other similar services for Hyundai. Whenever possible, we will require any recipient of personal information to use the information only for the limited permitted purpose, and to return or destroy the information when the services are completed.

2 D. Disclosure of Personal Information (Legal Requirements)

Hyundai or HMAService.com may also disclose any personal or other user data when required to do so by subpoena, court order, or warrant. Whenever feasible, Hyundai will notify the affected user that such disclosure will or has occurred. Hyundai will also disclose any personal or other user data deemed necessary to protect the safety of an individual, the public, or the security and reliability of Hyundai and this website.

2 E. Protection of Personal Information (Security)

Hyundai and HMAService.com take reasonable precautions to protect our users' information, both while the information is being transmitted and after it is received by us. Once we have received user information, we use security procedures commensurate with industry standards to safeguard against loss, theft, unauthorized access, destruction, use, modification and disclosure.

3. No Guarantee of Confidential Use of Website

Hyundai cannot guarantee your confidential use of this website. Hyundai does not assume responsibility for any damage you or any person may suffer as a result of a breach of confidentiality resulting from your use of this site or any information you transmitted to this site.

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The HMAService.com Website contains information regarding Hyundai and its products and programs. The Hyundai vehicles described in this site relate only to American specifications and equipment as originally distributed or offered for sale in the United States of America. Any programs described in this site are available only in those states and territories of the U.S. as referenced in the description of the particular program. All pricing information referred to in this site is in U.S. dollars and may be subject to change at any time.

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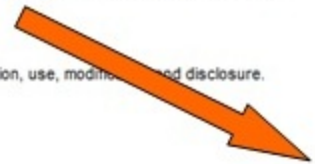
7 A. Service Information and Procedures (Safety, Experience and Training)

The contents of this site are intended for service providers and other interested parties in the United States of America only. Hyundai cautions against applying any data on this website to models distributed outside of the US market. The documents contained herein do not include all of the necessary information regarding repair and competency. This information is intended to provide the appropriate guidance and necessary specifications in the use by professional automobile technicians who have completed training and certifications, as well as access to special tools and equipment. In cases where inexperienced or uncertified technicians perform repairs, these instances may result in severe injury to the individual attempting to perform the repair or other individuals and could possibly cause damage to the customer's vehicle. In order to prevent potential danger or hazards and damages to a vehicle, be sure to follow all instructions within the information as well as related materials completely and thoroughly before servicing the vehicle.

7 B. Service Information and Procedures (Tools & Equipment)

The service methods presented at this website are an effective method to perform service and repair of the vehicle. When performing operations following these procedures, use the appropriate tools and equipment as specified and recommended. Special Tools and Equipment recommended here are available for purchase through the contact information on this site for the Tool Supplier. If using non-specified or alternatives to the recommended tools and service methods, be sure to confirm your own personal safety practices and the safety of other technicians or bystanders to avoid the possibility of causing personal injury to you or others. Any variation to the recommended repair procedures presented at this site may compromise the original standards and specifications of the vehicle and will not guarantee continued performance and safety levels.

Scroll down



Step 4

3. No Guarantee of Confidential Use of Website

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7 B. Service Information and Procedures (Tools & Equipment)

The service methods presented at this website are an effective method to perform service and repair of the vehicle. When performing operations following these procedures, use the appropriate tools and equipment as specified and recommended. Special Tools and Equipment recommended here are available for purchase through the contact information on this site for the Tool Supplier. If using non-specified or alternatives to the recommended tools and service methods, be sure to confirm your own personal safety practices and the safety of other technicians or bystanders to avoid the possibility of causing personal injury to you or others. Any variation to the recommended repair procedures presented at this site may compromise the original standards and specifications of the vehicle and will not guarantee continued performance and safety levels.

7 C. Service Information and Procedures (Parts Replacement)

When parts replacements are necessary, always use the same part number or the Hyundai recommended equivalent parts. Genuine Hyundai Parts are always recommended to ensure compliance with the specifications and standards of the original vehicle equipment.

7 D. Service Information and Procedures (Warnings, Cautions and Notices)

It is important to note that any "Warnings", "Cautions" or "Notices" must be carefully observed in order to reduce risk of personal injury during service or repair and to reduce the possibility of improper service or repair causing damage to the vehicle or rendering it unsafe. It is also important to understand that "Warnings", "Cautions" and "Notices" are not exhaustive because it is impossible to warn of all the possible hazardous consequences that might result from failure to follow the instructions contained herein.

7 E. Service Information and Procedures (Warrantable Service Responsibilities)

Some bulletins, announcements, procedures or content elements may make reference to Hyundai Warranty policy or practice - these policies or practices are only applicable to Hyundai dealers. Non-dealer service providers have the responsibility to notify their customers of warrantable service and may make no financial claims to Hyundai for performing warrantable service.

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9. Cookies

A cookie is a small piece of information sent by a Web site that is saved on your hard disk by your computer's browser. It holds information a site may need to interact with you and personalize your experience. Software on the Hyundai web site uses cookies to provide users an interactive session during their visit. Cookies are also used by our software for load management and database access. No personal information is contained in these cookies.

10. Acceptance of Privacy Policy and Usage Agreement

Acceptance of Privacy Policy and Notification of Future Changes. By using this site, you signify your agreement to the terms of the Hyundai Website Privacy Policy and Usage Agreement as set forth in this and/or the most current update of this document. Hyundai reserves the right to change this Privacy Policy at any time. We will post those changes to this page so that you are aware of what information we collect, how we use it, and under what circumstances we disclose it. Hyundai will use, share, and disclose all personal and other user information in accordance with the Privacy Policy in effect at the time the information is collected. If you do not agree to any parts of this policy, please do not use this website. Continued use of this site following changes to these terms will mean that you accept these changes.

I agree to the full extent of the HMAService Privacy Policy and Usage Agreement
(Click to check above box to confirm your agreement)

Close

1.) Read Privacy Policy, then click check box "I agree".

2.) Click "Close". The window will close.

Step 4a

1.) Read the Security Data Request, then check the "I agree" box.

National Automotive Service Task Force Vehicle Security Committee LSID Registry & Secure Data Release Model Terms and Conditions of Use

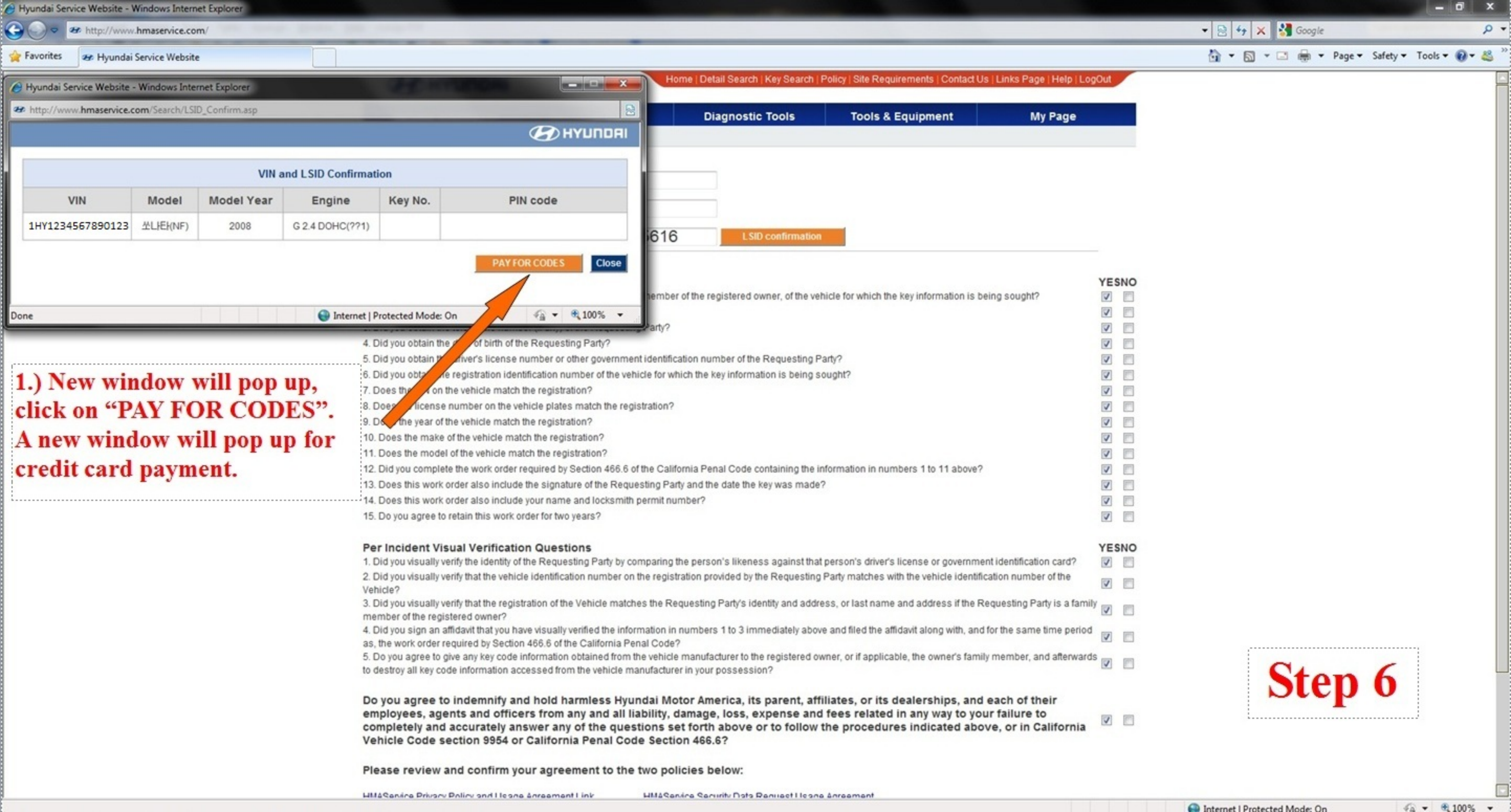
1.1.	<i>Preamble, Purpose & Definitions</i>	2
1.2.	<i>Policy</i>	3
1.3.	<i>Procedures</i>	7

ATTACHMENTS:

- Attachment A - CONTACT INFORMATION*
- Attachment B - REGISTRY DENIAL AND DISPUTE RESOLUTION APPEAL PROCESS*
- Attachment C - APPLICATION PROCESS FOR THE NASTF REGISTRY*

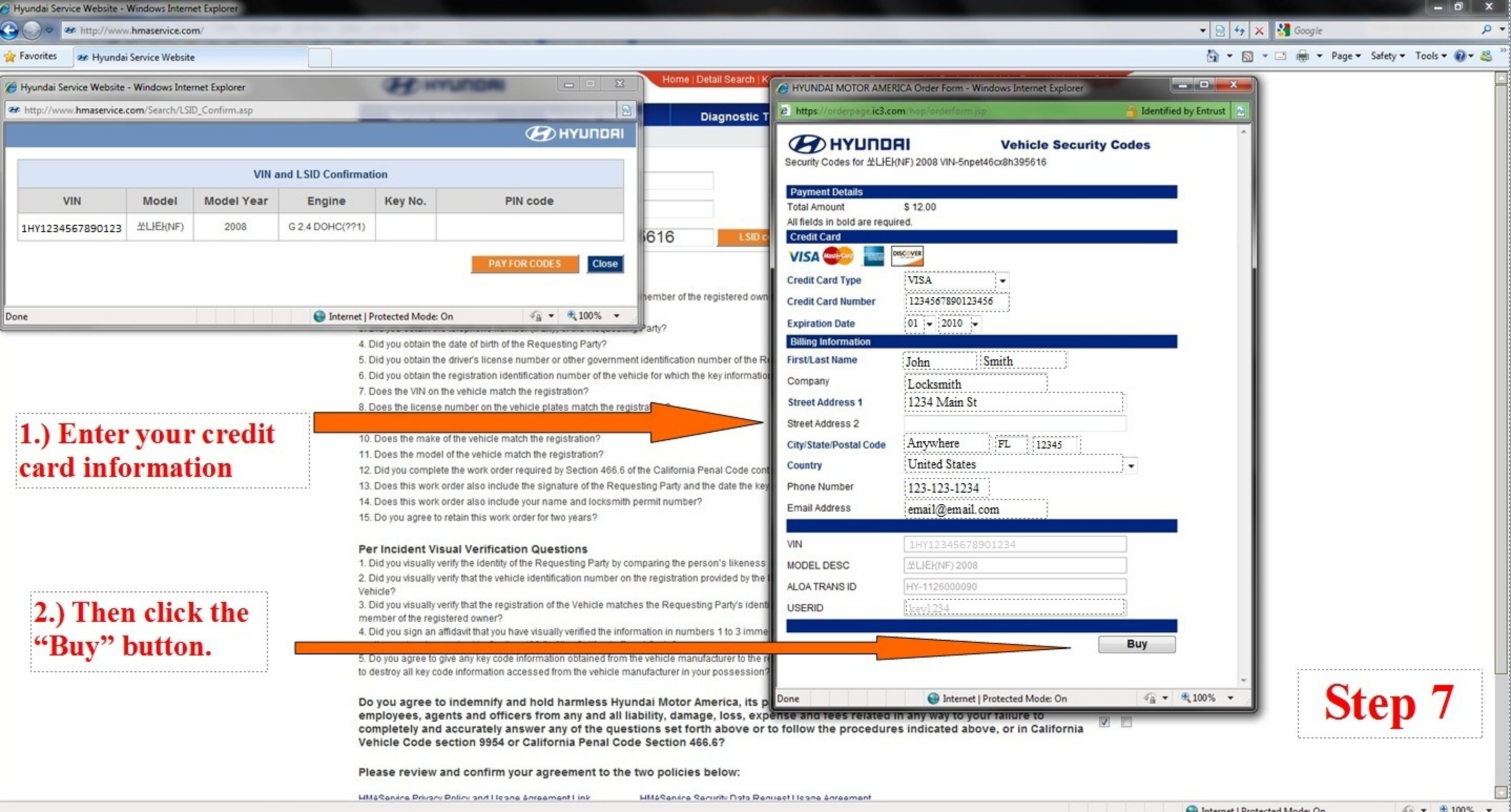
Step 5

2.) Click "Close" button, window will close



1.) New window will pop up, click on "PAY FOR CODES". A new window will pop up for credit card payment.

Step 6



1.) Enter your credit card information

2.) Then click the "Buy" button.

Step 7

Hyundai Service Website - Windows Internet Explorer

http://www.hmaservice.com/Search/LSID_Confirm.asp

HYUNDAI

VIN and LSID Confirmation

VIN	Model	Model Year	Engine	Key No.	PIN code
1HY1234567890123	ΔLIEH(NF)	2008	G 2.4 DOHC(??1)		

PAY FOR CODES Close

Internet | Protected Mode: On

HYUNDAI MOTOR AMERICA Order Form - Windows Internet Explorer

https://orderpage.ic3.com/hop/orderform.jsp

HYUNDAI Vehicle Security Codes

Security Codes for ΔLIEH(NF) 2008 VIN-5npet46cx8h395616

Payment Details

Total Amount \$ 12.00

All fields in bold are required.

Credit Card

VISA MasterCard DISCOVER

Credit Card Type VISA

Credit Card Number 1234567890123456

Expiration Date 01 2010

Billing Information

First/Last Name John Smith

Company Locksmith

Street Address 1 1234 Main St

Street Address 2

City/State/Postal Code Anywhere FL 12345

Country United States

Phone Number 123-123-1234

Email Address email@email.com

VIN 1HY12345678901234

MODEL DESC ΔLIEH(NF) 2008

ALOA TRANS ID HY-1126000090

USERID key1234

Buy

Internet | Protected Mode: On

4. Did you obtain the date of birth of the Requesting Party?
5. Did you obtain the driver's license number or other government identification number of the Requesting Party?
6. Did you obtain the registration identification number of the vehicle for which the key information is being requested?
7. Does the VIN on the vehicle match the registration?
8. Does the license number on the vehicle plates match the registration?
10. Does the make of the vehicle match the registration?
11. Does the model of the vehicle match the registration?
12. Did you complete the work order required by Section 466.6 of the California Penal Code containing the information requested above?
13. Does this work order also include the signature of the Requesting Party and the date the key was made?
14. Does this work order also include your name and locksmith permit number?
15. Do you agree to retain this work order for two years?

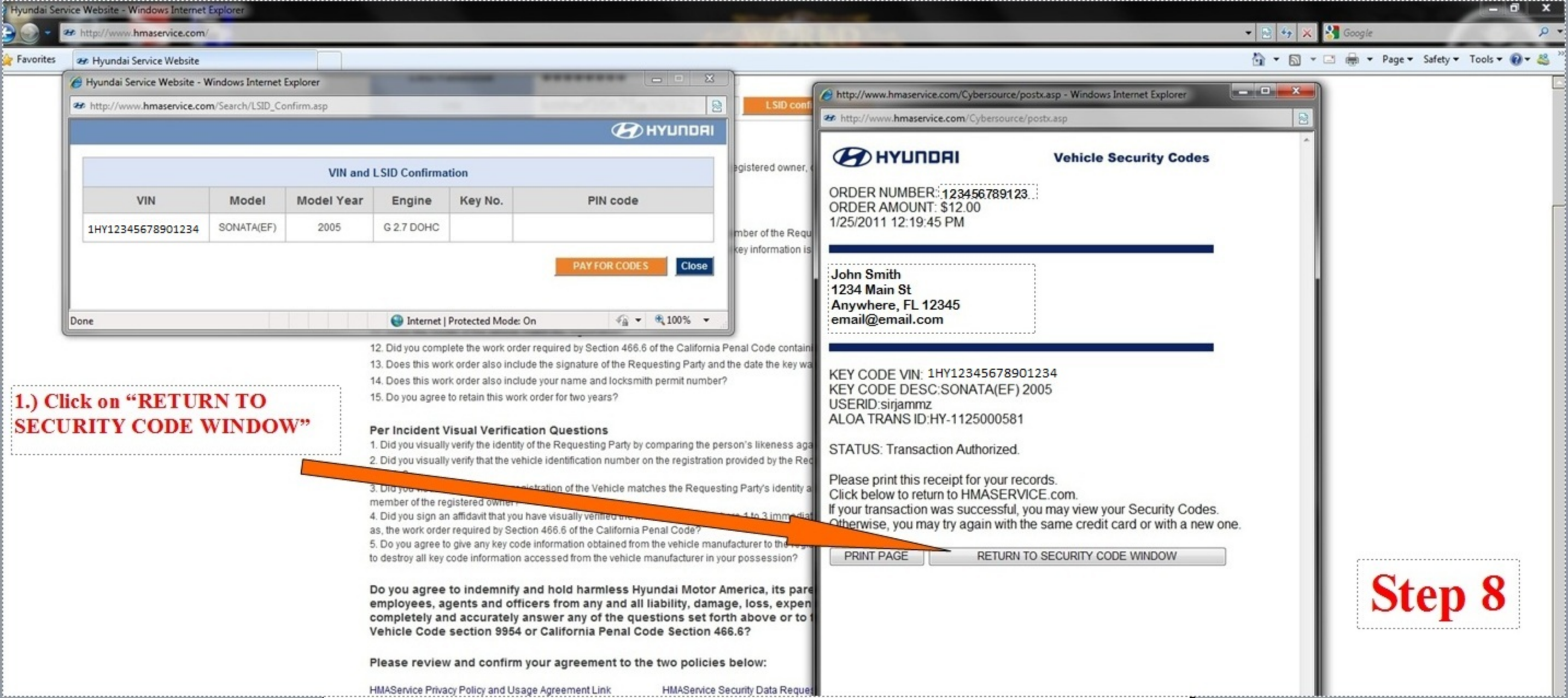
- Per Incident Visual Verification Questions**
1. Did you visually verify the identity of the Requesting Party by comparing the person's likeness to the photograph on the registration?
 2. Did you visually verify that the vehicle identification number on the registration provided by the Requesting Party matches the VIN on the vehicle?
 3. Did you visually verify that the registration of the Vehicle matches the Requesting Party's identification number?
 4. Did you sign an affidavit that you have visually verified the information in numbers 1 to 3 immediately before the key was made?

5. Do you agree to give any key code information obtained from the vehicle manufacturer to the requesting party and to destroy all key code information accessed from the vehicle manufacturer in your possession?

Do you agree to indemnify and hold harmless Hyundai Motor America, its employees, agents and officers from any and all liability, damage, loss, expense and fees related in any way to your failure to completely and accurately answer any of the questions set forth above or to follow the procedures indicated above, or in California Vehicle Code section 9954 or California Penal Code Section 466.6?

Please review and confirm your agreement to the two policies below:

HM&Service Privacy Policy and License Agreement | Link
 HM&Service Security Data Request License Agreement



Hyundai Service Website - Windows Internet Explorer

http://www.hmaservice.com/Search/LSID_Confirm.asp

HYUNDAI

VIN and LSID Confirmation

VIN	Model	Model Year	Engine	Key No.	PIN code
1HY12345678901234	SONATA(EF)	2005	G 2.7 DOHC		

PAY FOR CODES Close

Internet | Protected Mode: On

http://www.hmaservice.com/Cybersource/postx.asp - Windows Internet Explorer

http://www.hmaservice.com/Cybersource/postx.asp

HYUNDAI **Vehicle Security Codes**

ORDER NUMBER: 123456789123
 ORDER AMOUNT: \$12.00
 1/25/2011 12:19:45 PM

John Smith
 1234 Main St
 Anywhere, FL 12345
 email@email.com

KEY CODE VIN: 1HY12345678901234
 KEY CODE DESC: SONATA(EF) 2005
 USERID: sirjammz
 ALOA TRANS ID: HY-1125000581

STATUS: Transaction Authorized.

Please print this receipt for your records.
 Click below to return to HMASERVICE.com.
 If your transaction was successful, you may view your Security Codes.
 Otherwise, you may try again with the same credit card or with a new one.

PRINT PAGE RETURN TO SECURITY CODE WINDOW

1.) Click on "RETURN TO SECURITY CODE WINDOW"

Step 8

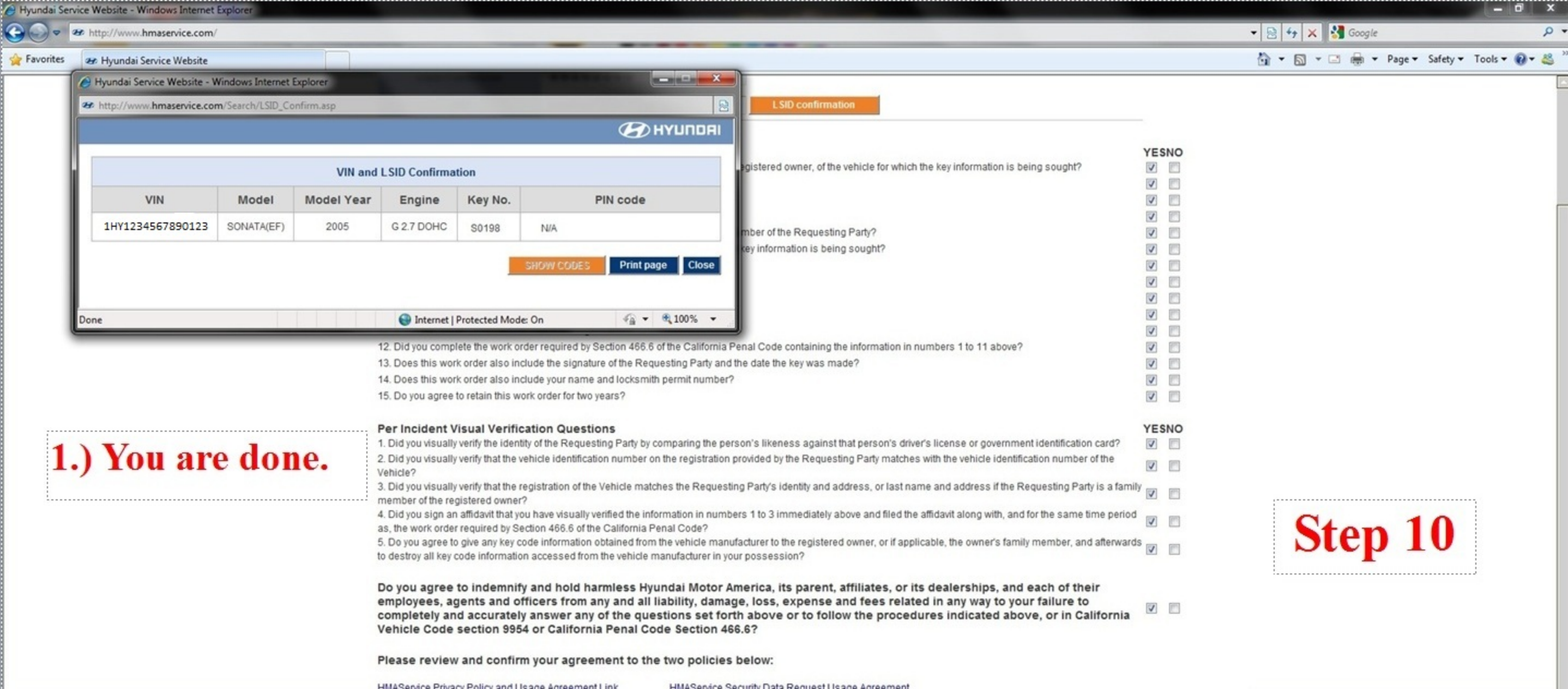
12. Did you complete the work order required by Section 466.6 of the California Penal Code containing the information required by the Department of Motor Vehicles?
13. Does this work order also include the signature of the Requesting Party and the date the key was made?
14. Does this work order also include your name and locksmith permit number?
15. Do you agree to retain this work order for two years?

Per Incident Visual Verification Questions

1. Did you visually verify the identity of the Requesting Party by comparing the person's likeness against a photo of the Requesting Party?
2. Did you visually verify that the vehicle identification number on the registration provided by the Requesting Party matches the registration of the Vehicle matches the Requesting Party's identity as a member of the registered owner?
3. Did you sign an affidavit that you have visually verified the information in questions 1 to 3 immediately as the work order required by Section 466.6 of the California Penal Code?
4. Do you agree to give any key code information obtained from the vehicle manufacturer to the Requesting Party to destroy all key code information accessed from the vehicle manufacturer in your possession?

Do you agree to indemnify and hold harmless Hyundai Motor America, its parent company, its agents and officers from any and all liability, damage, loss, expense, and attorney's fees, including reasonable attorney's fees, completely and accurately answer any of the questions set forth above or to the Vehicle Code section 9954 or California Penal Code Section 466.6?

Please review and confirm your agreement to the two policies below:



Hyundai Service Website - Windows Internet Explorer
http://www.hmaservice.com/Search/LSID_Confirm.asp

HYUNDAI

VIN and L SID Confirmation

VIN	Model	Model Year	Engine	Key No.	PIN code
1HY1234567890123	SONATA(EF)	2005	G 2.7 DOHC	S0198	N/A

[SHOW CODES](#) [Print page](#) [Close](#)

Done | Internet | Protected Mode: On | 100%

L SID confirmation

- Registered owner, of the vehicle for which the key information is being sought? YES NO
- Member of the Requesting Party? YES NO
- Key information is being sought? YES NO
12. Did you complete the work order required by Section 466.6 of the California Penal Code containing the information in numbers 1 to 11 above? YES NO
13. Does this work order also include the signature of the Requesting Party and the date the key was made? YES NO
14. Does this work order also include your name and locksmith permit number? YES NO
15. Do you agree to retain this work order for two years? YES NO

1.) You are done.

Per Incident Visual Verification Questions

1. Did you visually verify the identity of the Requesting Party by comparing the person's likeness against that person's driver's license or government identification card? YES NO
2. Did you visually verify that the vehicle identification number on the registration provided by the Requesting Party matches with the vehicle identification number of the Vehicle? YES NO
3. Did you visually verify that the registration of the Vehicle matches the Requesting Party's identity and address, or last name and address if the Requesting Party is a family member of the registered owner? YES NO
4. Did you sign an affidavit that you have visually verified the information in numbers 1 to 3 immediately above and filed the affidavit along with, and for the same time period as, the work order required by Section 466.6 of the California Penal Code? YES NO
5. Do you agree to give any key code information obtained from the vehicle manufacturer to the registered owner, or if applicable, the owner's family member, and afterwards to destroy all key code information accessed from the vehicle manufacturer in your possession? YES NO

Do you agree to indemnify and hold harmless Hyundai Motor America, its parent, affiliates, or its dealerships, and each of their employees, agents and officers from any and all liability, damage, loss, expense and fees related in any way to your failure to completely and accurately answer any of the questions set forth above or to follow the procedures indicated above, or in California Vehicle Code section 9954 or California Penal Code Section 466.6? YES NO

Please review and confirm your agreement to the two policies below:

Step 10